

PATIENT RIGHTS AND RESPONSIBILITIES

At Evolution Center for Active Living & Physical Therapy, our goal is to provide outstanding care to each patient. We believe your wellness is a partnership between our therapists and yourself. As a patient, you have certain rights and responsibilities regarding your care.

*You have the **right** to:*

- Respect and privacy.
- Quality care by providers whose name you know, regardless of race, religion, national origin, disabilities, gender, sexual orientation, or age.
- Proper evaluation and treatment.
- Have your concerns heard and resolved when possible.
- Be informed and a part of your treatment plan.
- Review and receive a copy of your medical record as dictated by Massachusetts General Law.

*You have the **responsibility** to:*

- Give accurate and complete health histories, including reporting any changes in your status.
- Ask questions if you do not understand your treatment plan.
- Follow the treatment plan set forth by your provider.
- Arrive as scheduled for your appointments or give appropriate notice to reschedule the appointment.
- Understand what services are covered and what your financial responsibilities are under your insurance plan.

*Evolution Center for Active Living and Physical Therapy has the **responsibility** to:*

- Work with you to develop an individualized treatment plan.
- Find mutually agreeable times for your treatments.
- Treat every patient with respect.
- Explain your condition and treatment in terms you understand.

By signing below, you indicate that you understand and agree to these rights and responsibilities.

Signature

Printed Name

Date